

What to do in case of a flood

At all times, have your emergency kit close at hand, along with anything else you might need in the event of an evacuation.

Before the WATERS RISE :

- ① Find out from your municipality about the risk of flooding.

During a FLOOD :

- ☞ Leave the house if the water level makes it necessary or if the authorities ask you to.
- ☞ You will need to take your survival kit, warm clothing, raincoats and ID papers for all occupants with you.
- ☞ If you are not going to a reception centre in your municipality, notify municipal staff of where you can be reached. Listen to the radio to keep abreast of events.
- ☞ Avoid driving in flooded areas; if you have to drive, drive carefully.

When the WATERS SUBSIDE :

- ☞ Upon your return, have the electrical installations and heating equipment inspected immediately by professionals.
- ☞ Make sure the water from the municipal water supply is drinkable.
- ☞ Clean rooms that have been contaminated by the flood.
- ☞ Throw away all food and medications that have been in contact with contaminated water.
- ☞ Make a complete list of the damage and notify the municipality as well as your insurer.
- ! With a view to filing an insurance claim or requesting aid from the ministère de la Sécurité publique, keep all supporting documents such as receipts and proofs of purchase. Also, take pictures or a video of articles that have been damaged.

Like SPRING-CLEANING :

- ☞ Pay particular attention to mildew : it can be a significant health hazard.
- ☞ Get rid of the absorbed water and throw away all absorbent materials.
- ☞ Disinfect the surfaces that have been in contact with flood water: use a bleach solution for this purpose (1 part bleach, 4 parts water).
- ☞ Be sure to ventilate the rooms very well in order to bring the ambient humidity back down to an acceptable level.
- ① To learn more about what to do in a flood, call the Canada Mortgage and Housing Corporation (CMHC) toll free at

1-800-668-2642